

Vendor Contact Information

Benefit Vendor Contacts	Contact Information
Care@Work Backup Child and Adult/Elder Care	Customer Service: 855-781-1303 Website: www.christianacare.care.com
ChristianaCare Virtual Primary Care	Phone: 302-428-2400 Website: www.christianacare.org/vpc
Delta Dental Dental	Customer Service: 800-932-0783 Website: www.DeltaDental.com
FMLASource	Customer Service: 844-562-2247 · Fax: 877-309-0218 Website: www.fmlasource.com
Highmark	Customer Service: 844-887-8374 Website: www.highmarkbcbs.com
HMS	Customer Service: 877-949-2720 · Fax: 877-223-8478 Website: www.AuditOs.com
Lifekeys	Customer Service: 855-891-3684 Website: www.guidanceresources.com Group ID: LifeKeys
Lincoln Financial Group Disability	Disability Customer Service: 800-210-0268 Fax: 603-334-0401 Website: www.lfg.com Company Code: ChristianaCare EOI Customer Service: 888-287-8494, Opt. 2
Lincoln Financial Group Retirement	Retirement Customer Service: 800-234-3500 Website: www.lfg.com
Louviers Federal Credit Union	Customer Service: 302-733-0426 · Fax: 302-731-2460 Website: www.louviers.com
Mercer Voluntary Benefits	Customer Service: 866-796-6291 Website: www.cchsvoluntarybenefits.com
OptumRx Prescription Drug Plan	Customer Service: 855-821-7209 Website: www.optumRx.com
Stand by Me Financial Coaching	Phone: 302-327-5515 Website: www.standbymede.org
TravelConnect	Customer Service (in U.S.): 866-525-1955 Customer Service (outside U.S.): +1-603-328-1955 Website: mysearchlightportal.com Group ID: LFGTravel123 Email: mail@oncallinternational.com
VITAL Worklife Employee Assistance Program	Website: www.VITALWorklife.com Medical/Dental Staff - Phone: 877-731-3949 Username: cchs, Password: member (6 sessions) Caregivers - Phone: 800-383-1908 Username: christianacare, Password: member (8 sessions)
VSP Vision Vision Care	Customer Service: 800-877-7195 Website: www.vsp.com ; Email: imember@vsp.com
WEX Health, Inc. Flexible Spending Accounts (FSAs)	Customer Service: 866-451-3399 · Fax: 866-451-3245 Website: www.wexinc.com